

INFORMATION
TECHNOLOGY
FORENSICS

CONSULTING &
INVESTIGATIONS

▶ INFORMATION
SECURITY

POLICIES AND PROCEDURES

The weakest link in most security systems is not a piece of hardware or a vulnerable section of code; the weakest link typically is the people using the systems. Social engineering is the methodology used by cyber criminals to exploit human nature because as they say, "there is no patch for human stupidity."

OnlineSecurity's Policies and Procedures Service provides organizations with the patch for social engineering to effectively enforce measures and processes that are aimed at cost effectively securing the organization.

Service Description

- ▶ Policy and procedure engagements encompass two distinct phases:
 - Reviewing information technology practices within the organization to determine the adequacy of existing controls and compliance with existing security policies. In reviewing the security policies, OnlineSecurity looks at the following areas:
 - Physical Security, Network Security, Access Control, Authentication, Encryption, Key Management
 - Security Awareness, Acceptable Use Policy, Software Security, Compliance
 - Auditing and Review, Incident Response & Disaster Contingency Plan
 - Developing a comprehensive set of information technology policies and procedures that will enable the administration of the organization to secure their assets, enable user compliance, and adapt to changing environments.

Delivery Mechanism

- ▶ In developing and reviewing security policies OnlineSecurity employs a pragmatic approach that balances security and operational requirements.
 - The majority of this reviewing phase will occur at the client's location, and will require that OnlineSecurity have the cooperation from and access to key technical and leadership individuals within the organization.
 - The development of security policies and procedures is an iterative process which must be done in close collaboration with the client. Consequently, all of this phase will occur at the client's location and will require the cooperation from key technical and leadership individuals within the organization.

Deliverables

- ▶ From the assessment phase OnlineSecurity will provide to the client a detailed assessment report encompassing the policies and procedures reviewed, inadequacies discovered, and recommendations to secure the organization.
- ▶ In the development phase OnlineSecurity will collaborate with the client to provide a comprehensive set of security policies and procedures.

Pricing

- ▶ Quotes for policy and procedures projects are based on the specific considerations of the engagement, i.e. location, number of users, scope of the engagement, etc. and will be priced by time and material required.
- ▶ Expenses are billed on a 'no-load' pass through basis, and Travel time is billed at 1/2 rate.

Los Angeles

5870 W. Jefferson Blvd., Suite A
Los Angeles, CA 90016
voice: 310.815.8855
fax: 310.815.8808

New York

Boston

Seattle